

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 07-0251

2007 03467

ORIGINAL

Regarding a complaint by (Person making the complaint):

Lillian/Floyd Kubiak

Against (Utility name):

Nicor Corporation

As to (Reason for complaint)

Leak at gas connection outside / excessive charges

in Westchester Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

2345 Sherwood Avenue Westchester IL 60154

The service address that I am complaining about is

2345 Sherwood Avenue Westchester IL 60154

My home telephone is

[708] 5629396

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[708] 7072362

(Full name of utility company)

Nicor Gas Company

(respondent) is a public utility and is subject

to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 Adm Code 280

ILLINOIS
COMMERCE COMMISSION
2007 APR 11 P 11:35
CHIEF CLERKS OFFICE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① For one to two years there has been a noticeable gas ^{odor} ~~smell~~ approx. 10 feet from the front door where the gas meter is located and the odor ^{was} most noticeable in cold weather when more gas is used.
- ② Gas company came out in January 2007 and stated the connection valve where gas enters our gas system was loose and gas was slightly leaking into the air at gas meter.
- ③ This problem was pointed out at least twice to meter reader who stated he did not smell anything and did not think there was a problem.

Please clearly state what you want the Commission to do in this case:

That \$262.55 due 3/21/07 be waived as gas company had charged us for gas leaked outside and never used for many months.

Date: 4/9/07
(Month, day, year)

Complainant's Signature Lillian E. Kurbiel
Lillian Kurbiel

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

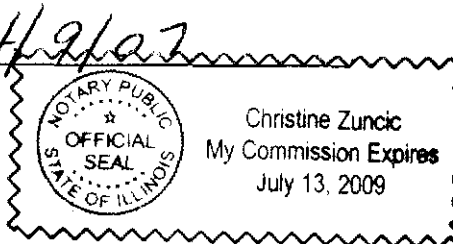
A notary public must witness the completion of this part of the form.

I, CHRISTINE ZUNCIC, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Christine Zuncic

Subscribed and sworn/affirmed to before me on (month, day, year) 4/9/07

Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.